



Queen Margaret University  
CONSUMER DISPUTE RESOLUTION  
CENTRE



University  
of Glasgow

**Seminar: Social Security and Administrative Justice in Scotland, 18 October 2016,  
Queen Margaret University, Edinburgh**

- 13.00 - 13.40** Lunch
- 13.40 - 13.50** Welcome (*Chris Gill, Queen Margaret University*) and UKAJI update (*Maurice Sunkin, Essex University*)
- Session 1: Context and overview**
- 13.50 – 14.25** Overview of administrative justice developments in Scotland (*Tom Mullen, University of Glasgow, and Chris Gill*)
- 14.25 - 14.45** Consultation on social security in Scotland (*Chris Boyland, Scottish Government*)
- 14.45 - 1500** Discussion + Q & A
- 15.00 – 15.15** Coffee
- Session 2: Visions for Scottish social security**
- 15.15 – 15.35** A new future for social security: the Law Society of Scotland's response to the Scottish Government consultation (*Anne Hastie, Law Society of Scotland*)
- 15.35 - 15.55** Designing a social security system for Scotland – A CAS perspective (*Marc Paterson, Citizens Advice Scotland*)
- 15.55 - 16.10** Discussion and Q & A
- 16.10 - 16.15** Wrap up & close



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## Speaker biographies

**Anne Hastie** was Manager of Haddington Citizens Advice Bureau in East Lothian for 25 years, retiring in 2014. Anne started volunteering with the Law Society of Scotland in 2004 as a Non Solicitor Reporter investigating complaints against Solicitors quickly followed by serving as a member of Regulatory Sub Committees - Complaints (Service and Conduct); Client Care, interim Regulatory Committee and more recently on Administrative Justice and Appeals. She is a member of the Law Society's working group developing the Society's response to the Scottish Government's Consultation on Social Security and (in her spare time!) is currently Chair of Disability Information Scotland, a Board member of both East Lothian Advice Consortium and Haddington CAB, Vice Chair of Tyne Esk Leader Local Action Group, Consumer & Public Involvement Representative for the British Standards Institution and a Poverty Commissioner with East Lothian Poverty Commission. She has considerable experience through her working life and current voluntary work in providing leadership, strategic development and partnership working with third sector, local and national governments and others.

**Chris Boyland** is the Social Security Legislation Team Leader at the Scottish Government. Led development and drafting of the Scottish Government's "Consultation on social security in Scotland". Now developing legislation for the implementation of new social security powers, focusing primarily on a social security bill, to be introduced before the end of the Parliamentary year. Key stakeholders and partnerships include Scottish Ministers, DWP and an extensive range of Scottish public and 3rd sector organisations.

**Chris Gill** is a Senior Lecturer in Administrative Justice at Queen Margaret University. He is a socio-legal researcher whose current research focuses on decision-making in bureaucracies; the influence of administrative justice institutions; the roles, functions, and processes of ombudsman schemes; and the design of dispute systems. He is a core team member of the Nuffield Foundation funded UK Administrative Justice Institute, and sits on the Law Society of Scotland's Administrative Justice sub-Committee, the Scottish Government's Administrative Justice Working Group, and the Ombudsman Association's Validation Committee. Chris has recently completed research and consultancy projects for the Care Inspectorate, the Legal Ombudsman, the Welsh Language Commissioner, the States of Jersey, and Ombudsman Services. He has also received funding for research and knowledge exchanges projects from the Economic and Social Research Council and the Carnegie Trust. Chris leads the *MSc Dispute Resolution* programme at Queen Margaret University.

**Mark Paterson** is a staunch supporter of the Scottish CAB Service having worked in the Edinburgh Citizens Advice Bureau, managed the In-Court Advice Service project in the Edinburgh Sheriff Court, and currently working as a Policy Officer with Citizens Advice Scotland specialising in Rights and Redress issues. Mark represents CAS in a



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number of forums including CAS's Legal Services Group, the Scottish Legal Aid Board's Access to Justice Reference group, the Scottish Legal Complaint's Commission's Consumer Panel, and the Scottish Government's Short-Term Administrative Justice Working Group. In his spare time Mark enjoys trying to learn beginner's German with limited success, and turning his hand at a spot of home-cooking.

**Maurice Sunkin** (biography will follow shortly)

**Tom Mullen** is Professor of Law at the University of Glasgow. He has been teaching and researching administrative law and administrative justice topics for many years. He has extensive experience of conducting empirical research, and has along with various colleagues, carried out research funded by the Scottish Homes, the Scottish Office, the Scottish Executive, the Scottish Parliament, the Leverhulme Trust and Consumer Focus into topics including administrative justice, judicial review, human rights legislation, tenancy rights, housing and anti-social behaviour and the impact of the Housing (Scotland) Act 2001 and is currently a member of the core team of the UK Administrative Justice Institute (UKAJI). He is writing a book on administrative justice for Cambridge University Press (due 2017). He was a member of the Administrative Justice Steering Group (2008-2009) which published the report, *Administrative Justice in Scotland – The Way Forward* (2009) and was a member of the Scottish Tribunals and Administrative Justice Advisory Committee (2014-16). His key publications include:

- 'Access to Justice in Administrative Law and Administrative Justice' in Ellie Palmer et. al. (eds) *Access to Justice Beyond the Policies and Politics of Austerity* (Hart Publishing, 2015)
- 'A Holistic approach to Administrative Justice?' in Mike Adler (ed) *Administrative Justice in Context* (Hart Publishing, 2010)
- *Public Law in Scotland* (Avizandum, 2006) (ed) (with Aileen McHarg)
- *The Use of Human Right Legislation in the Scottish Courts* (Scottish Executive Social Research, 2004) (with Greenhill, Murdoch, Craig & Millar)
- *Judicial Review in Scotland* (John Wiley, 1996) (with Kathy Pick & Tony Prosser)